



GWM WEY 03

Service & Warranty
Booklet

IMPORTANT SAFETY INFORMATION

GWM WEY Genuine Parts are designed and tested to meet your vehicles exact specifications, specifically regarding safety in operation. The quality, dimensions and materials used in their manufacture are identical to those used in production and are the only parts approved by Great Wall Motor Deutschland GmbH.

Great Wall Motor Deutschland GmbH are unable to guarantee the reliability or safety of your vehicle should you choose to use alternatively supplied parts. Additionally Great Wall Motor Deutschland GmbH offer a full range of accessories that also meet these stringent standards and finally for additional peace of mind all Genuine GWM WEY Parts and Accessories purchased are covered by an industry leading 2 years unlimited mileage warranty.

VEHICLE IDENTIFICATION

Registration No.

Date of Registration

Chassis No.

Motor No.

Selling Dealer

Address

.....

Dealer's Signature

KEEP THIS SERVICE BOOKLET IN YOUR VEHICLE AT ALL TIMES FOR IDENTIFICATION PURPOSES



TO THE GWM WEY OWNER

Your GWM WEY has been built to the high standard and has been thoroughly checked prior to leaving the factory to ensure many mileages of trouble free motoring.

In addition your GWM WEY is given a comprehensive pre-delivery inspection by your Dealer. Once on the road your vehicle is covered by a comprehensive warranty package:

- **The standard 5 years unlimited mileage warranty**
- **The high voltage battery 8 years / 160,000 kilometres warranty**
- **The 5 years unlimited mileage paint warranty**
- **The 12 years unlimited mileage anti-corrosion programme**

As a GWM WEY owner you can expect a high standard of service from any of the officially appointed GWM WEY dealers located throughout the country, all of whom are listed on the GWM WEY website.

Each and every one of them has a fully equipped workshop, staffed by GWM WEY trained technicians committed to provide the high-quality of service to match your car.

STANDARD LIMITED WARRANTY ON NEW GWM WEY VEHICLES

The first owner and all subsequent owners of the vehicle during the warranty period are entitled to the benefits of the GWM WEY Standard Limited Warranty.

WHAT IS COVERED

- a) It is warranted that each new GWM WEY vehicle supplied by Great Wall Motor Deutschland GmbH will be free of defects in materials or manufacturer's workmanship during the warranty period.
- b) Any officially appointed GWM WEY dealer will make any repairs, using new or remanufactured parts, to correct defects covered by this warranty.
- c) Except as otherwise indicated, this warranty covers your GWM WEY vehicle for 5 years unlimited mileage, from the registration date of the vehicle, or the date the vehicle is first put in use, whichever is earlier.
- d) Warranty repairs (parts and labour) will be made at no charge. A reasonable time must be allowed after taking the vehicle to the dealer for repairs.

WHAT IS NOT COVERED

- a) Defects, malfunctions or failures following overloading, rallying or racing, speed trials, track use without prior authorisation from Great Wall Motor Deutschland GmbH, negligence, modification, alteration, tampering, disconnection, improper adjustments or repairs, accidents, installation of parts not equivalent in quality and design to parts supplied by Great Wall Motor Deutschland GmbH, add-on parts, improper maintenance or use of fluids, oils and/or lubricants other than those recommended.
- b) Cleaning and polishing, replacement of filters, worn brakes and any item performed under normal maintenance services. For full details see schedule of inspection and maintenance services contained in this booklet.
- c) Inconvenience, expenses or commercial losses, resulting from the loss of use of the vehicle (including, but not limited to, lodging bills, car rentals, breakdown recovery charges, other travel costs, loss of pay or other incidental or consequential damages).
- d) 'Environmental damages' resulting from airborne 'Fallout' (e.g. chemicals, tree sap, bird droppings etc), salt, hail, windstorms, lightning, etc.
- e) Any vehicle on which the odometer mileage has been altered.
- f) Any damage to catalytic converters caused by failure to adhere to manufacturer's directives relating to the aforesaid components, including but not limited to, use of fuels and oils other than those specified, improper adjustments, lack of proper maintenance etc.
- g) Routine recharging of air conditioning refrigerant is not covered unless it is required as part of a warranty repair.
- h) The paint warranty excludes environmental damage and corrosion caused by stone/gravel impacts or salt/sea air damage.

OWNER'S RESPONSIBILITIES

- a) As an owner of a GWM WEY vehicle, you are responsible for taking your GWM WEY to an officially appointed dealer or reputable service agent to obtain vehicle service. However warranty repairs must only be undertaken by an officially appointed GWM WEY Dealer.
- b) You are responsible for the proper operation of your GWM WEY vehicle and its care and maintenance in accordance with the instructions found in the schedule inspection and maintenance services contained in this booklet. Failure to adhere to the service schedule may result in your warranty being invalidated.
- c) You are responsible for keeping maintenance records since it may be necessary to confirm that the required maintenance has been performed on your vehicle.
- d) To maintain your vehicle to the a high standard, warranty repairs can only be undertaken at Authorised GWM WEY Dealers and Repairers as listed on the GWM WEY website.
- e) Following off-road use you must examine the underside of your vehicle for damage. Pay particular attention to any grass that may have collected around the braking, steering, drivetrain or suspension components.
- f) Regular cleaning and polishing.

THINGS YOU SHOULD KNOW

GENERAL

- a) Pursuant to this warranty, it is the intent of Great Wall Motor Deutschland GmbH to repair, without charge, any fault that develops during the warranty period, as a result of any defect in materials or manufacturer's workmanship. This includes replacing service supplies (e.g. coolant, refrigerant, etc) if necessary, when making these repairs, providing the vehicle is not due for a service.
- b) Please note the distinction between the terms 'defect' and 'damage' as used in this warranty: 'defects' are covered because Great Wall Motor Deutschland GmbH accept responsibility for any faulty materials or manufacturer's workmanship on any qualifying GWM WEY vehicle we have supplied. However, since Great Wall Motor Deutschland GmbH has no control over 'damages' caused by, for example, collision, misuse or lack of maintenance which occur after your GWM WEY vehicle is delivered to you, these damages are not covered by this warranty.
- c) Normal maintenance is excluded from coverage under the warranty because it is the owner's responsibility to maintain the vehicle in accordance with the schedule of inspection and maintenance services contained in this booklet.
- d) For continued correct operation please ensure that air conditioning is operated regularly please see owner's manual for details.

SHEET METAL, PAINT AND OTHER APPEARANCE ITEMS

Sheet Metal, paint and other appearance defects in your vehicle at the time of its delivery to you are covered by this warranty. However, for your protection, if you do find any such defects, advise your GWM WEY dealer immediately, since normal deterioration of your vehicle's appearance due to its use and exposure to the elements is not covered by this warranty.

PAINTWORK WARRANTY

The paintwork on your GWM WEY is warranted for 5 years unlimited mileage against manufacturing defects in the paint material, paint treatment or corrosion on the panel surfaces.

HIGH VOLTAGE BATTERY WARRANTY

The High Voltage Battery on your GWM WEY is warranted for 8 years either/or 160,000 kilometres (whichever occurs first) against manufacturing defects. During the vehicles usage some battery capacity degradation will occur. This is normal and is not considered a Manufacturing defect. Provided that SoH value measured does not fall below 80% before the expiry of warranty period.

PRODUCTION CHANGES

The Great Wall Motor Deutschland GmbH and officially appointed GWM WEY dealers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

The statements contained herein do not affect consumer statutory rights and are in addition to any other remedies the owner may have under law.

GWM WEY VEHICLE MODEL RANGE

SCHEDULE OF INSPECTION AND MAINTENANCE SERVICES

Maintenance Item	Maintenance Interval (number of mileages or before the expiry of the time period indicated in months whichever occurs first)								
	x 1,000 kilometres	20	40	60	80	100	120	140	160
	or Months	12	24	36	48	60	72	84	96
1 Engine oil*	R	R	R	R	R	R	R	R	R
2 Oil pan drain plug washer	The assembly gasket is a single use component and must be replaced each time the sump plug screw is disassembled								
3 Oil filter element replacement component*	R	R	R	R	R	R	R	R	R
4 Air filter element*	R	R	R	R	R	R	R	R	R
5 Throttle valve	C	C	C	C	C	C	C	C	C
6 Spark plugs			R			R			
7 Radiator (surface)	I	I	I	I	I	I	I	I	I
8 Intercooler (surface)	I	I	I	I	I	I	I	I	I
9 Carbon canister filter*	I	R	I	R	I	R	I	R	
10 Coolant (engine cooling system)	I	I	I	R	I	I	I	I	R
11 Automatic transmission oil*	I	I	I	R	I	I	I	I	R
12 Pressure filter element and housing				R					R
13 Rear axle reducer oil*	Oil is maintenance-free. Under adverse conditions (repeated short journeys, dusty roads, extremely cold or salty roads, rainy or snowy weather) replacement is recommended at no more than 50,000km.								
14 Brake (discs/pads and handbrake)	I	I	I	I	I	I	I	I	I
15 Parking brake	I	I	I	I	I	I	I	I	I

GWM WEY VEHICLE MODEL RANGE

SCHEDULE OF INSPECTION AND MAINTENANCE SERVICES

Maintenance Item	Maintenance Interval (number of mileages or before the expiry of the time period indicated in months whichever occurs first)								
	x 1,000 kilometres	20	40	60	80	100	120	140	160
	or Months	12	24	36	48	60	72	84	96
16 Brake fluid	I	R	I	R	I	R	I	R	I
17 Tyre pressure and wear	I	I	I	I	I	I	I	I	I
18 Tyre rotation	P	P	P	P	P	P	P	P	P
19 Key nuts and bolts (transmission, braking, suspension, chassis and steering systems)	I	I	I	I	I	I	I	I	I
20 A/C filter	R	R	R	R	R	R	R	R	R
21 Panoramic sunroof*	L	L	L	L	L	L	L	L	L
22 Sunroof drain hose*	I	I	I	I	I	I	I	I	I
23 Car locks	I	I	I	I	I	I	I	I	I
24 All vehicle lights	I	I	I	I	I	I	I	I	I
25 Battery	I	I	I	I	I	I	I	I	I
26 Coolant (new energy cooling system)	I	I	I	R	I	I	I	I	R
27 High voltage batterybox (including rear hanging beam) mounting bolts to vehicle chassis(if loose, corroded, or damaged)	I	I	I	I	I	I	I	I	I
28 High voltage battery box (if scratched, corroded, deformed, or damaged)	I	I	I	I	I	I	I	I	I
29 High voltage battery box underbody sealant (if scratched, corroded, or damaged)	I	I	I	I	I	I	I	I	I
30 High-voltage system high/low voltage connectors (if contaminated, corroded, damaged, or loos)	I	I	I	I	I	I	I	I	I

GWM WEY VEHICLE MODEL RANGE

SCHEDULE OF INSPECTION AND MAINTENANCE SERVICES

Maintenance Item	Maintenance Interval (number of mileages or before the expiry of the time period indicated in months whichever occurs first)								
	x 1,000 kilometres	20	40	60	80	100	120	140	160
	or Months	12	24	36	48	60	72	84	96
31 Check high voltage battery status parameters, SoH, temperature, cell voltage, pack insulation resistance values									
32 Vehicle body condition									

Symbols used

I: Indicates 'inspect', adjust, correct, clean, or replace if necessary

L: Indicates 'lubricate' C: Indicates 'wash/clean' R: Indicates 'replace' P: Indicates 'perform'

*: Indicates 'under severe conditions, the maintenance interval should be shortened appropriately'

CAUTION

- a) The regular maintenance should be registered by authorized GWM WEY Dealers or Repairers.
- b) Check the engine oil level every 5,000 km. The engine oil must be topped up if it is lower than the bottom mark on the dipstick.
- c) If the fuel you use contains impurities, the spark plugs will need to be replaced more often. If the engine idling speed is found to be unstable, the spark plugs may need to be cleaned or replaced.
- d) Since air bags are safety features, they do not require regular maintenance. When your vehicle is 10 years old, please visit a service provider to have them checked or replaced.
- e) Due to differences in model configurations, some service items may not apply to the vehicle you purchased, please use the schedule appropriate according to the vehicle configuration.
- f) Great Wall Motor Deutschland GmbH will not be liable for the consequences of failing to have the vehicle serviced by an authorised dealer or service provider by the stipulated time or mileage.

TO THE GWM WEY OWNER

Your new GWM WEY has been treated during manufacture to protect it against corrosion and this together with the programme outlined in this booklet enables Great Wall Motor Deutschland GmbH to offer you the benefit of a twelve years unlimited mileage warranty against rusting of the body panels or bodywork structure from internal to external surfaces (see terms and conditions).

Adhering to this programme will not only increase the service life of your vehicle, but a fully validated warranty booklet will also serve to enhance its resale value. It is therefore to your benefit to spend a few minutes of your time familiarising yourself with the terms and conditions of the warranty.

Even though this warranty expires after twelve years, we strongly recommend that you continue to have body inspection/services carried out at the prescribed intervals in order to increase your vehicle's service life and its resale value.

BODYWORK CARE AND MAINTENANCE

Your vehicle has been designed and built to resist corrosion. Regular care and maintenance will continue to ensure the effectiveness of the anti-corrosion protection.

The recommendations set out below should therefore be followed:

- Clean and polish the vehicle regularly and attend to any chips or scratches in the paintwork.
- Remove any compacted mud and hose the inside of the wheel arches regularly.
- The underside of the vehicle and the wheel arches should be thoroughly cleaned at least once a year, preferably after the winter.
- Cleaning additives that contain strong solvents or petroleum should not be used.

THE TWELVE YEAR ANTI-CORROSION PROGRAMME

TERMS AND CONDITIONS

WARRANTY PERIOD

Great Wall Motor Deutschland GmbH hereby guarantee the vehicle specified in this booklet against rusting of the body panels or bodywork structure from internal surfaces to external surfaces for a period of twelve years from the original registration date or the date the vehicle was used whichever occurs first subject to the terms and conditions set out in this booklet.

BODY SERVICES

The vehicle must be presented to an officially appointed GWM WEY dealer or reputable service agent at the following intervals for inspection, and if necessary retreatment USING EXCLUSIVELY MATERIALS APPROVED BY Great Wall Motor Deutschland GmbH or of a certified equivalent quality.

- 1) 24 months after initial registration
- 2) 48 months after initial registration
- 3) 72 months after initial registration
- 4) 96 months after initial registration
- 5) 120 months after initial registration
- 6) 144 months after initial registration

Each of these inspection services must be performed within 2 month either side of the anniversary date of the vehicle's registration.

The cost of the service is to be borne by the customer at the rate prevailing at the time of the service.

(Consult your local GWM WEY dealer for details).

If the body services are not performed within the specified time limit, this warranty will be rendered null and void and cannot be reinstated by subsequent service.

CLAIMS PROCEDURE

If an owner wishes to make a claim under the terms of the warranty the vehicle and this booklet should be presented to a GWM WEY dealer within thirty days of the rust damage becoming apparent. Any action deemed appropriate by the dealer will then be taken.

Great Wall Motor Deutschland GmbH shall not be liable for any additional rust damage caused by the failure of the owner to present the vehicle to a GWM WEY dealer within the 30 day period.

BODY REPAIRS AND / OR REPLACEMENTS

Should any part of the bodywork covered by this warranty require replacement, or if any such part is modified in any way, then these parts must be treated by a GWM WEY dealer within 14 days of such replacement or modification. The cost of such treatment will be borne by the vehicle owner save in the case where repairs or any replacement is effected pursuant to this warranty when the cost of the treatment will be borne by Great Wall Motor Deutschland GmbH.

Failure to treat such parts of the vehicle USING MATERIALS APPROVED BY Great Wall Motor Deutschland GmbH, or parts of a certified equivalent quality will invalidate the warranty on the components repairs, replaced or modified.

LIMITATIONS

The liability of Great Wall Motor Deutschland GmbH under this warranty shall be limited to:

- a) The repairs or replacement of parts affected by corrosion damage as deemed necessary by Great Wall Motor Deutschland GmbH which shall be carried out by a repairer approved by Great Wall Motor Deutschland GmbH.
- b) The cost of treatment of such repairs or replaced parts.
- c) The maximum aggregate liability of Great Wall Motor Deutschland GmbH in respect of all claims made under this warranty shall not be in excess of two thirds of the trade value of the vehicle as specified in market value at the time of repair. Once the payment of the maximum claim amount has been made this warranty shall be rendered null and void.

Under no circumstances shall Great Wall Motor Deutschland GmbH be liable for any consequential loss howsoever caused.

EXCLUSIONS

This warranty is not applicable to:

- a) Any vehicle used for motor sport competitions or which are subject to abnormal operating conditions.
- b) Corrosion damage to vehicles used in conditions which makes them susceptible to accelerate corrosion, e.g.exposure to acids, salts, chemical or corrosive agents.
- c) Corrosion damage to fuel tank, exhaust system and attaching parts, suspension components, brightwork and any other mechanical parts.
- d) Damage caused by external corrosion or inward penetration of the paintwork by corrosion.
- e) Rust damage to parts of the vehicle which due to the vehicle's construction cannot be rustproofed.
- f) Abrasions and stone chips that are left unattended can cause extensive damage and as such damage is not covered under the terms of this guarantee. It is imperative that such blemishes are attended to with the minimum possible delay.

GENERAL

This warranty is transferable but you are asked to advise Great Wall Motor Deutschland GmbH of any changes of ownership.

This warranty is in addition to any recourse you may have under law and in no way affects or limits your statutory rights.

FIRST TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:
.....

Servicing Dealer
.....

Dealer No.

Signed
.....

Date
.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....

FIRST TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO A/C FILTER

SECOND TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:

 Servicing Dealer

.....

 Dealer No.

Signed _____

.....

 Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....

SECOND TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO CARBON CANISTER FILTER
- YES / NO BRAKE FLUID
- YES / NO A/C FILTER

THIRD TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:

Servicing Dealer

Dealer No.

Signed

Dealer Stamp

Date

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....

THIRD TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO SPARK PLUGS
- YES / NO A/C FILTER

FOURTH TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:

 Servicing Dealer

.....

 Dealer No.

Signed _____

.....

 Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....

FOURTH TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO CARBON CANISTER FILTER
- YES / NO COOLANT(ENGINE COOLING SYSTEM)
- YES / NO AUTOMATIC TRANSMISSION OIL
- YES / NO PRESSURE FILTER ELEMENT AND HOUSING
- YES / NO BRAKE FLUID
- YES / NO A/C FILTER
- YES / NO COOLANT(NEW ENERGY COOLING SYSTEM)

FIFTH TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:
.....

Servicing Dealer
.....

Dealer No.

Signed
.....

Date
.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....
.....

FIFTH TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO A/C FILTER



SIXTH TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:

 Servicing Dealer

.....

 Dealer No.

Signed _____

.....

 Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....

SIXTH TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO SPARK PLUGS
- YES / NO CARBON CANISTER FILTER
- YES / NO BRAKE FLUID
- YES / NO A/C FILTER

SEVENTH TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:
.....

Servicing Dealer
.....

Dealer No.
.....

Signed
.....

Date
.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....
.....

SEVENTH TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO A/C FILTER



EIGHTH TIME MAINTENANCE SERVICE

This portion to be completed and retained in the booklet

Your vehicle's next maintenance service is due on:

 Servicing Dealer

.....

 Dealer No.

Signed _____

.....
 Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Customer's Signature.....

EIGHTH TIME MAINTENANCE SERVICE

(For detailed information about the maintenance items, please check page 7-9)

Repalced or not :

- YES / NO ENGINE OIL
- YES / NO OIL FILTER ELEMENT REPLACEMENT COMPONENT
- YES / NO AIR FILTER ELEMENT
- YES / NO CARBON CANISTER FILTER
- YES / NO COOLANT(ENGINE COOLING SYSTEM)
- YES / NO AUTOMATIC TRANSMISSION OIL
- YES / NO PRESSURE FILTER ELEMENT AND HOUSING
- YES / NO BRAKE FLUID
- YES / NO A/C FILTER
- YES / NO COOLANT(NEW ENERGY COOLING SYSTEM)

5 DOOR BODY INSPECTION CHART

Show inspection result on appropriate service card by entering appropriate defect code and area code.

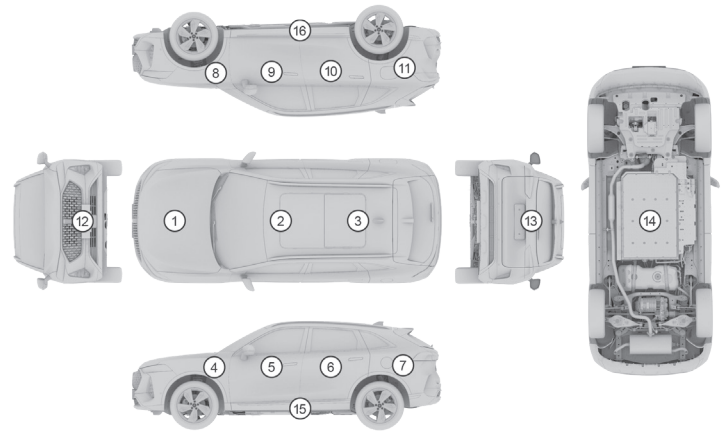
A : STONE DAMAGE

B : DENT

C : PAINT FAILURE

D : SCRATCH

E : SEAM CORROSION



RETREATMENT AFTER BODY REPAIR

DATE	AREA	RETAILER DETAILS



GWM